

RAHIM SYED

Senior Program Manager | PMO · Governance · Transformation · Portfolio · AI-Enabled Delivery

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100%

On-time delivery through three market crises

0

Transactions lost: COVID-19, rate shock, 40% contraction

\$250M+

Regulated volume delivered, full lifecycle

25x

PropTech growth as founder, 0 to 30+ staff, full P&L

-77%

Customer acquisition cost via market segmentation

4-8 wks

To a board-ready PMO; three stood up

WHAT I DO

Stand up PMO and governance functions from zero. Restore delivery discipline on slipping programs. Turn ambiguous transformation mandates into structured, measurable execution across waterfall, agile, and hybrid delivery models, increasingly with AI in the delivery path.

SELECTED OUTCOMES

- **\$35M** dual-municipal capital program delivered on time and within budget for Region of Peel; both projects returned to baseline after supply chain disruption with zero scope loss.
- **8 hours to 1.5** per-deal handling after an AI-assisted intake redesign: 93% match to human assessment, +70% application completion, applicants routed by lending profile.
- **3 client PMOs** stood up in 4 to 8 weeks each with 15+ governance artifacts and board-ready visibility from week one; 6 engagements, \$20M+ scope, 33% expansion rate.
- **25x growth** scaling a PropTech platform from 0 to 30+ staff with full P&L; 77% CAC reduction; zero transaction loss through COVID-19 and the 2022 rate-shock cycle.
- **\$250M+** in regulated transaction volume across a full program lifecycle; President's Club five consecutive years.

CREDENTIALS

- PgMP, Program Management Professional | Project Management Institute
- PMP, Project Management Professional | Project Management Institute
- PMI-ACP, Agile Certified Practitioner | Project Management Institute
- Lean Six Sigma Green Belt | Six Sigma Academy Amsterdam (SSAA)

TARGET ROLES

Senior Program Manager · PMO Manager · Portfolio Manager · Transformation Program Manager. Financial services and fintech first, then enterprise tech, infrastructure, and PropTech. Open to full-time and contract engagements, Dallas-Fort Worth or remote.

Education: B.S. Computer Science, University of Karachi (IEE/NACES evaluated: US equivalent) · Languages: English, Urdu, Hindi (fluent)